



विद्याधनं सर्वधनं प्रधानम्।

Lonavala Education Trust's

**Dr. B. N. Purandare Arts, Smt. S. G.
Gupta Commerce and Smt. Shardaben
Amrutlal Mithaiwala Science College,
Valvan, Lonavla**

**STUDENTS GRIEVANCE REDRESSAL
CELL(SGRC)**

POLICY OF STUDENTS GRIEVANCE REDRESSAL CELL

Aim: To resolve grievances and concerns of the students as and when they arise.

Objectives:

1. To provide transparency in the functioning of the college
2. To encourage the students to express their grievances freely
3. To promote & maintain a conducive and unprejudiced educational environment.
4. To ensure a dispute free atmosphere in the college.

Functions of the Students Grievance Redressal Cell

The Students Grievance Redressal Cell

- Receives and analyzes students complaints
- Seeks a solution through decision-making process
- Reports complaints and records how they are resolved

The Grievance and Redressal Cell shall receive and redress the grievances of the following issues:

- Issues related to teaching, learning and evaluation activities.
- Grievances related to library, canteen and IT services.
- Grievances related to sports, cultural
- Grievances related to behavior of stakeholders

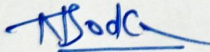
Working Mechanism of Students Grievance Redressal Cell

1. The Grievances are invited through a suggestion box provided in the administrative Office of the college.
2. Department level counseling is done where the matter can be resolved
3. Grievances related to academic and internal evaluation will be resolved at individual/teacher/HOD/Principal level.

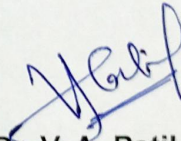
4. Other complaints requiring review will be resolved by receiving a written and signed application
5. As soon as the application is received the Redressal Committee shall review the complaint and invite both the parties for discussion.
6. The outcome of the discussion is communicated to the Principal for further action.

Students Grievance Redressal Cell Members

Sr. No	Name of the Member	Designation	Contact Details
1	Dr. V. A. Patil (Incharge Principal)	Chairperson	9923986039
2	Dr. N. S. Bodke	Co-ordinator	9767167101
3	Dr. R. J. Deore	Member	9422530960
4	Dr. S. G. Sontakke	Member	9960612571



Dr. N. S. Bodke
Co-ordinator, SGRC



Dr. V. A. Patil
Incharge Principal



In Charge Principal
Lonavla Education Trust's
Dr. B. N. Purandare Arts, Smt. S.G. Gupta
Commerce & Smt. Shardaben Amrutlai
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